

BERNARD P. CARVALHO, JR.
Mayor



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COUNTY OF KAUAI

OFFICE OF THE MAYOR

News Release

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Survey aims to bring services closer to communities

LĪHU'E – The County is asking residents to participate in an on-line survey that will assist in identifying ways that the public can more easily and conveniently access government services and programs.

“One of our Holo Holo 2020 initiatives is to provide greater access to county services within our communities,” stated Mayor Bernard P. Carvalho, Jr. “Whether it’s from your living room or at your local convenience store – the closer we can get to the people we serve the better.”

The survey, which will take roughly ten minutes to complete, focuses primarily on how the county can use existing technology to create additional access points for residents.

“The results will help us prioritize the kind of things the public wants the most, and what changes we can make that will be immediate and can be accommodated within our current budget,” stated Brandon Raines, Information Technology Manager. “We will also be able to plan and budget for more significant enhancements in future years – all based on the priorities that are communicated through the survey.”

(more)

Members of the public can access the survey via a link on the County's homepage in the "What's New" section: www.kauai.gov. If you don't have access to a computer, you may pick up a hard copy at the Mayor's Office or at any neighborhood center. The survey will be live through September 3, 2013.

The Citizens Technology Survey is one of the Mayor's Holo Holo 2020 projects. The Holo Holo 2020 vision for Kaua'i calls for all organizations, businesses, residents and visitors on Kaua'i to be part of creating an island that is sustainable, values the native culture, has a thriving and healthy economy, cares for all – keiki to kupuna – and has a responsible and user-friendly local government. More details on Holo Holo 2020 can be found at www.kauai.gov/mayor.



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